## COMMONSPIRIT HEALTH GOVERNANCE POLICY ADDENDUM

**ADDENDUM Finance G-003A-A EFFECTIVE DATE:** 7/1/2022

**SUBJECT:** Hospital Facility Financial Assistance Contact Information

## OASIS HOSPITAL

Pursuant to CommonSpirit Governance Policy Finance G-003, *Financial Assistance*, the contact information of OASIS HOSPITAL is as follows:

- Copies of the Financial Assistance Policy, Financial Assistance Application, Billing and Collections Policy, and Plain Language Summary are available on the Hospital Facility's website at: oasishospital.com
- A copy of the Provider Listing is available at: oasishospital.com
- Patients may obtain additional information regarding the Hospital Facility's AGB percentage and how the AGB percentages were calculated from a Business Office Staff member at: 602-797-7775
- All patients/Guarantors that are interested in obtaining financial assistance or have questions about financial assistance, the application process, billing and payment plan options, actions in the events of non-payment, and other applicable programs that may be available with respect to their accounts may:
  - Contact the Hospital Facility in person at: 750 N 40<sup>th</sup> St Phoenix, AZ 85008, Administration Suite or call 602-797-7700
  - 2. Call the Business Office of the Hospital Facility at: 602-797-7775
  - 3. Visit the Hospital Facility's website at: oasishospital.com
  - 4. Mail requests to: 750 N 40th St Phoenix, AZ 85008
- Patients/Guarantors denied Financial Assistance may also appeal their eligibility determination. Disputes and appeals may be filed by contacting 602-797-7764 or the Financial Assistance Center at: 750 N 40<sup>th</sup> St Phoenix, AZ 85008

## **ASSOCIATED DOCUMENTS:**

CommonSpirit Governance Policy Finance G-003, *Financial Assistance* CommonSpirit Governance Policy Finance G-004, *Billing and Collections*